

Consulting Offerings

After-Sales Service



End user requirements are always evolving, new production targets, new cleanliness specifications or product mixes can challenge your operations team. We are here to help! With our extensive experience we can help your team with these challenges via our many consulting offerings.



CONSULTING OFFERINGS INCLUDE

- Machine Inspections
- Wash Program Optimizations
- Robot Program Optimizations



MACHINE INSPECTIONS

This Inspection program gives you an overview about the actual status of the machine. Consequently, you can decide whether any work to repair defects or potential areas of improvement will be done by our service engineers or your own personnel. All details of the scope of work related to this inspection are listed below

Scope of Work - Inspection

The inspection covers the control and check-up of the cleaning machine. By assessing the actual status, one can detect possible malfunctions and define necessary maintenance and repair works. All travel and labor related expenses are included in this service for approximately (1) day on site. Any material and assembly charges for the exchange of spare and wearing parts are not included in this price. All performed work will be recorded in a service report and will be available for the operator of the machine.

The machine should be in operation during the inspection and there might be minor interruptions during certain test and inspections of machine functions. We request the machine not be used for normal production runs during this period.

WASH PROGRAM OPTIMIZATION

Depending on your machine model number, you may have up to 50 wash programs available to you to use. Coming up with the most effective one for your requirements takes experience. Let our expert staff work with your team to build a recipe that fulfills your goals as they relate to throughput, cleanliness and dryness.

Scope of Work – Wash Program Optimization

Our Ecoclean technician will collaborate with your team regarding the current results you are getting from your machine vs your new target results. The new target results may be cleanliness based, throughput based, dryness based or all of the above. Once the new target is established, our technician will evaluate different wash programs with your team to achieve the desired results. This will be a trial and error effort, on your floor with your machine and actual parts until we find the acceptable program. This is a (1) day, on-site service.

The machine should be in operation during the optimization and there might be minor interruptions during certain test and inspections of machine functions. We request the machine not be used for normal production runs during this period.

ROBOT PROGRAM OPTIMIZATION

If you own an Ecoclean robotic washer and are looking for improvement in throughput, we can send one of our robot programmers to evaluate your machine.

Scope of Work – Robot Program Optimization

Our Ecoclean robot programmer will collaborate with your team regarding the current results you are getting from your machine vs your new target results. If our robot programmer determines that the new target is achievable, we will create a robot simulation to verify the results. Once the customer signs off on the robot simulation, then we will schedule a return trip for the robot programmer to implement the new program. This service requires two (2) trips to site, one (1) for the initial evaluation and collaboration with your team and one (1) for implementing the new program.



Ecoclean offers factory authorized Service & Parts to ensure your Ecoclean machine is running at peak efficiency. Please call today for a quote:

Parts Phone: 947-272-0653 | E-mail: spareparts.usa@ecoclean-group.net
Service Phone: 947 272-0652 | E-mail: service.usa@ecoclean-group.net